

# City of Petaluma

## Proclamation

### *NATIONAL PUBLIC SAFETY TELECOMMUNICATOR WEEK - 2025*

**WHEREAS**, the President of the United States has designated the second week of April as National Public Safety Telecommunicator Week, in recognition of nationwide telecommunicators, also known as Public Safety Dispatchers, who serve our communities, our community members, and our public safety personnel; and

**WHEREAS**, this week is a time to show our appreciation and to recognize that our health, safety, and well-being are often dependent on the commitment and steadfast devotion of Public Safety Dispatchers, because emergencies can occur at any time that require police, fire, emergency medical service, or other critical services; and

**WHEREAS**, when an emergency occurs the prompt response of Public Safety Dispatchers, police officers, firefighters, and medical personnel is critical to the protection of life and preservation of property; and

**WHEREAS**, the safety of our police officers is dependent upon the quality and accuracy of information obtained from community members who telephone the Petaluma Emergency Communications Center; and

**WHEREAS**, the Petaluma Public Safety Dispatchers are the first and most critical contact our community members have with emergency services; and

**WHEREAS**, Emergency responders rely on their knowledge and professionalism to make critical decisions, obtain information, and quickly dispatch needed aid. Public Safety Dispatchers are the single vital link for our police officers by monitoring their activities by radio, providing them information, and ensuring their safety; and

**WHEREAS**, Public Safety Dispatchers of the Petaluma Police Department in 2024 handled 65,105 calls for service which encompasses 24,477 emergency 911 calls, 532 Text-to-911 messages, 29,311 non-emergency calls and 5,740 calls for the SAFE Team; and

**WHEREAS**, the City of Petaluma also recognizes Petaluma Police Public Safety Dispatcher Annie Demo as the recipient of the annual Dispatcher of the Year award; and

**NOW, THEREFORE, BE IT RESOLVED** that I, Kevin McDonnell, Mayor of Petaluma, along with the members of the Petaluma City Council, formally designate April 13-19, 2025, as National Public Safety Telecommunicator Week.

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*Kevin McDonnell, Mayor*

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*Caitlin Corley, City Clerk*